

2022

POOL SAFETY BARRIER TRAINING

Flowchart of Assessment Appeals Process

This policy and procedure is to provide clear and practical guidelines to ensure that complaints and appeals lodged with the RTO can be resolved, equitably and efficiently, in accordance with the principles of natural justice



Flowchart of Assessment Appeals Procedure

When a student lodges an assessment appeal, the student is informed of the following procedure. The student may choose to have the appeal heard under either the internal or external process.

